



# Homelessness and mental health illness

for the South Oxfordshire &  
Vale of White Horse Districts



[www.southoxon.gov.uk](http://www.southoxon.gov.uk) [www.whitehorsedc.gov.uk](http://www.whitehorsedc.gov.uk)



**If you are suffering with a mental health illness or impairment, and you are either homeless or at risk of homelessness:**

- Please contact your GP as they will be able to refer you to services for support
- If you have a support worker or a social worker, they can provide you with assistance and sign post you to other services
- You can contact our housing team and one of our housing officers will discuss your housing options with you
- You will be asked to provide documents such as ID, health information and benefit details
- We will complete a personal housing plan with you and agree a plan of action with you to try and resolve your housing need
- We will talk through your housing options and may refer you for specialised help depending on your situation, for example, specialist supported mental health accommodation, debt, benefits and occupational therapy services.
- We will work in partnership with other organisations to prevent you from becoming homeless or to find a new home
- If you are homeless we will assess whether your mental illness or impairment makes you a vulnerable person and, therefore, if you have a priority need for accommodation.

## **Our contact details**

South & Vale Housing Team 01235 422452

[housing@southandvale.gov.uk](mailto:housing@southandvale.gov.uk)

### **Online assistance**

You can receive online housing assistance, tailored to your circumstances, by completing our self-help housing options tool:





Vale of White Horse District Council:

<http://www.whitehorsehomechoice.org.uk/>

South Oxfordshire District Council:

<https://www.southoxfordshirehomechoice.org.uk/>

You may also be asked to complete the online assessment to help our team ensure you receive the best housing advice available.

**Our service promise** – all emails will receive a response within one working day

[www.southoxfordshire.org.uk](http://www.southoxfordshire.org.uk)

[www.whitehorsehomechoice.org.uk](http://www.whitehorsehomechoice.org.uk)

South Oxfordshire and Vale of White Horse District Councils  
135 Eastern Avenue, Milton Park, Abingdon, OX14 4SB

Our office hours are 8.30am to 5pm Monday to Thursday and 8.30am to 4.30pm on a Friday

## Useful contacts

Connection Floating Support 01865 711267

<http://www.connectionsupport.org.uk/oxfordshire/>

Mind 01865 247788 <https://www.oxfordshiremind.org.uk/>

Response 01865 397940 <http://www.response.org.uk/>

Shelter 0808 800 4444 <https://www.shelter.org.uk/>

